

About the NHS App

NHS login registrations may take longer than usual when there are high numbers of requests. Registrations will be processed as soon as possible.

Use the NHS App to:

- **share your COVID-19 status** – view and share proof of your COVID-19 status for travel
- **get advice about coronavirus** – get information about coronavirus and find out what to do if you think you have it
- **order repeat prescriptions** - see your available medicines, request a new repeat prescription and choose a pharmacy for your prescriptions to be sent to
- **book appointments** - search for, book and cancel appointments at your GP surgery, and see details of your upcoming and past appointments
- **get health advice** - search trusted NHS information and advice on hundreds of conditions and treatments. You can also answer questions to get instant advice or medical help near you
- **view your health record** - securely access your GP health record, to see information like your allergies and your current and past medicines. If your GP has given you access to your detailed medical record, you can also see information like test results and details of your consultations
- **register your organ donation decision** - choose to donate some or all of your organs and check your registered decision
- **find out how the NHS uses your data** - choose if data from your health records is shared for research and planning
- **view your NHS number** - find out what your NHS number (Link: <https://www.nhs.uk/using-the-nhs/about-the-nhs/what-is-an-nhs-number/>) is

Other services in the NHS App

If your GP surgery or hospital offers other services in the NHS App, you may be able to:

- message your GP surgery or a health professional online
- consult a GP or health professional through an online form and get a reply
- access health services on behalf of someone you care for
- view your hospital and other healthcare appointments
- view useful links your doctor or health professional has shared with you
- view and manage care plans

Keeping your data secure

After you download the app, you will need to set up an NHS login and prove who you are. The app then securely connects to information from your GP surgery.

If your device supports fingerprint detection or facial recognition, you can use it to log in to the NHS App each time, instead of using a password and security code.

More in NHS App (Link: www.nhs.uk/nhs-services/online-services/nhs-app/)

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NHS App help and support (Link: www.nhs.uk/nhs-services/online-services/nhs-app/nhs-app-help-and-support/)

NHS App legal and cookies (Link: www.nhs.uk/nhs-services/online-services/nhs-app/nhs-app-legal-and-cookies/)

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